# High View Primary Learning <u>Centre</u>





Policy:	e-Safeguarding Policy						
	(incorporating						
	Acceptable Use Policies)						
Written by:	Miss J Levitt						
Approved by Chair	Signature Name						
of Governors		Mr W Ward					
Approved by Head	Signature	Name					
Teacher		Miss T Smith					
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## 1. Intent and Aims:

#### Introduction

We must demonstrate that we have provided the necessary safeguards to help ensure that we have done everything that could reasonably be expected of us to manage and reduce the risks posed by the digital technologies used in teaching and learning in our school. The e-Safeguarding policy that follows explains how we intend to do this, while also addressing wider educational issues in order to help young people, their parents / carers and all staff to be responsible users and stay safe while using the internet and other communications technologies for educational and personal use.

Please note that this policy also adheres to (and is enhanced by) the ECM Academy Trust Information Security and ICT Usage Policy.

#### Scope of the Policy

This policy applies to all members of the school community (including staff, pupils, volunteers, parents / carers, work placement students, visitors, community users) who have access to and are users of school ICT systems, both in and out of school.

The school will identify within this policy (and in the associated behaviour and antibullying policies), how incidents will be managed and will, where known, inform parents / carers of incidents of inappropriate e-Safeguarding behaviour that take place out of school.

This policy has been developed by a working group / committee made up of the following people:

- School E-Safety Co-ordinator Lois Mundy
- ICT Technical Support Mick Haworth
- Head of School Theresa Smith
- Every Child Matters Academy Trust Business Director Deb Barker

Consultation with the whole school community has taken place through the following:

- Staff meetings
- School Council and Class Council
- Governors meeting / sub-committee meeting

## 2. Legislation and Guidance

The Education and Inspections Act 2006 empowers head teachers, to such extent as is reasonable, to regulate the behaviour of pupils when they are off the school site and empowers members of staff to impose disciplinary penalties for inappropriate behaviour. This applies to incidents of cyber-bullying, or other e-Safeguarding incidents covered by this policy, which may take place out of school, but is linked to membership of the school.

The Education Act 2011 gives the school the power to confiscate and search the contents of any mobile device if the Headteacher believes it contains any illegal content or material that could be used to bully or harass others.

Our approach to online safety is based on addressing the following categories of risk as outlined in *Keeping Children Safe in Education* (2021):

- Content being exposed to illegal, inappropriate or harmful content, such as pornography, fake news, racism, misogyny, self-harm, suicide, anti-Semitism, radicalisation and extremism
- Contact being subjected to harmful online interaction with other users, such as peer-to-peer pressure, commercial advertising and adults posing as children or young adults with the intention to groom or exploit them for sexual, criminal, financial or other purposes
- Conduct personal online behaviour that increases the likelihood of, or causes, harm, such as making, sending and receiving explicit images (e.g. consensual and non-consensual sharing of nudes and semi-nudes and/or pornography), sharing other explicit images and online bullying.
- Commerce risks such as online gambling, inappropriate advertising, phishing and/or financial scams.

## 3. Roles and Responsibilities

#### **Roles and Responsibilities**

We believe that e-Safeguarding is the responsibility of the whole school community, and everyone has a responsibility to ensure that all members of the community are able to benefit from the opportunities that technology provides for learning and teaching. The following responsibilities demonstrate how each member of the community will contribute.

Responsibilities of the Senior Leadership Team:

- The Executive Head has overall responsibility for e-Safeguarding all members of the school community, though the day to day responsibility for e-Safeguarding will be delegated to the e-Safeguarding Co-ordinator.
- The Executive Head and Senior Leadership Team are responsible for ensuring that the e-Safeguarding Co-ordinator and other relevant staff receive suitable training to enable them to carry out their e-Safeguarding roles and to train other colleagues when necessary.
- The Executive Head and Senior Leadership Team will ensure that there is a mechanism in place to allow for monitoring and support of those in school who carry out the internal e-Safeguarding monitoring role. This provision provides a safety net and also supports those colleagues who take on important monitoring roles.
- The Senior Leadership Team will receive monitoring reports from the e-Safeguarding Co-ordinator.
- The Executive Head and Senior Leadership Team should ensure that they are aware of procedures to be followed in the event of a serious e-Safeguarding incident (see flow chart on dealing with e-Safety incidents included in a later section and relevant Local Authority HR / disciplinary procedures).
- The Executive Head and Senior Leadership Team should receive update reports on e-Safeguarding incidents from the e-Safeguarding Coordinator. These are also saved on the server and available for staff (but not pupils) to access at any time.

#### Responsibilities of the e-Safeguarding Committee

- To ensure that the school e-Safeguarding policy is current and pertinent.
- To ensure that the school e-Safeguarding policy is systematically reviewed at agreed time intervals.
- To ensure that school Acceptable Use Policies are appropriate for the intended audience.
- To promote to all members of the school community the safe use of the internet and any technologies deployed within school.
- To ensure that the e-Safeguarding policy is in line with the current KCSIE document.

#### Responsibilities of the e-Safeguarding Co-ordinator

- To promote an awareness and commitment to e-Safeguarding throughout the school.
- To be the first point of contact in school on all e-Safeguarding matters.
- To take day-to-day responsibility for e-Safeguarding within school and to have a leading role in establishing and reviewing the school e-Safeguarding policies and procedures.
- To lead the school e-Safeguarding group or committee.
- To have contact with other e-Safeguarding committees whenever necessary, e.g. Safeguarding Children Board, in order to keep up to date with current issues and to address more serious incidents that may arise.
- To communicate regularly with school technical staff.
- To communicate regularly with the designated e-Safeguarding governor.
- To communicate regularly with the senior leadership team.
- To create and maintain e-Safeguarding policies and procedures.
- To develop an understanding of current e-Safeguarding issues, guidance and appropriate legislation.
- To ensure that all members of staff receive an appropriate level of training in e-Safeguarding issues.
- To ensure that e-Safeguarding education is embedded across the curriculum.
- To ensure that e-Safeguarding is promoted to parents and carers.
- To liaise with the local authority, the Local Safeguarding Children Board and other relevant agencies as appropriate.
- To monitor and report on e-Safeguarding issues to the e-Safeguarding group and the senior leadership team as appropriate.
- To ensure that all staff are aware of the procedures that need to be followed in the event of an e-Safeguarding incident.
- To ensure that an e-Safeguarding incident log is kept up to date.

#### **Responsibilities of the Teaching and Support Staff**

- To read, understand and help promote the school's e-Safeguarding policies and guidance.
- To read, understand and adhere to the school staff Acceptable Use Policy.
- To read and understand the pupils' Acceptable Use Policy and to ensure that it is adhered to by pupil.
- To report any suspected misuse or problem to the e-Safeguarding Co-ordinator.
- To develop and maintain an awareness of current e-Safeguarding issues and guidance.
- To model safe and responsible behaviours in their own use of technology (both inside and outside school).

- To ensure that any digital communications with pupils should be on a professional level and only through school based systems, NEVER through personal mechanisms, e.g. email, text, mobile phones etc.
- To embed e-Safeguarding messages in learning activities across all areas of the curriculum, including making sure that all pupils will understand the dangers of radicalisation and exposure to extremist views; learning about key British values to build resilience against these views and knowing what to do if they experience them (in line with Prevent). To keep up to day with the most recent KCSIE, making sure current issues (such as County Lines and Peer-on-Peer abuse) are monitored and addressed through e-Safety lessons.
- To supervise and guide pupils carefully when engaged in learning activities involving technology.
- To ensure that pupils are fully aware of research skills and are fully aware of legal issues relating to electronic content such as copyright laws.
- To be aware of e-Safeguarding issues related to the use of mobile phones, cameras and handheld devices.
- To understand and be aware of incident-reporting mechanisms that exist within the school.
- To maintain a professional level of conduct in personal use of technology at all times – this includes never being friends with pupils on social media sites etc., and only being friends with parents of pupils if they are your personal friends. In addition, you should be aware that, when posting anything on social media sides, you should behave in the same professional manner that you would do in school. Would you be happy for your pupils / parents of your pupils seeing your posts?
- Ensure that sensitive and personal data is kept secure at all times by using encrypted data storage and by transferring data through secure communication systems. This includes, from May 2018, adhering to the new General Data Protection Regulations.

#### **Responsibilities of Technical Staff**

- To read, understand, contribute to and help promote the school's e-Safeguarding policies and guidance.
- To read, understand and adhere to the school staff Acceptable Use Policy.
- To report any e-Safeguarding related issues that come to your attention to the e-Safeguarding Co-ordinator.
- To develop and maintain an awareness of current e-Safeguarding issues, legislation and guidance relevant to their work.
- To maintain a professional level of conduct in personal use of technology at all times.
- To support the school in providing a safe technical infrastructure to support learning and teaching.

- To ensure that access to the school network is only through an authorised, restricted mechanism.
- To ensure that provision exists for misuse detection and malicious attack.
- To take responsibility for the security of the school ICT system.
- To liaise with the local authority and other appropriate people and organisations on technical issues.
- To document all technical procedures and review them for accuracy at appropriate intervals.
- To restrict all administrator level accounts appropriately.
- To ensure that access controls exist to protect personal and sensitive information held on school-owned devices and that such data and information is encrypted.
- To ensure that appropriate physical access controls exist to control access to information systems and telecommunications equipment situated within school.
- To ensure that appropriate backup procedures exist so that critical information and systems can be recovered in the event of a disaster.
- To ensure that controls and procedures exist so that access to school-owned software assets is restricted.

## Protecting the professional identity of all staff, work placement students and volunteers

This section covers an area of professional concern that has become more relevant in recent years. The appendix to this document includes references to some important guidance – in particular the "Guidance for Safer Working Practice for Adults who work with Children and Young People".

Communication between adults, and between children / young people and adults, by whatever method, should be transparent and take place within clear and explicit boundaries. This includes the wider use of technology such as mobile phones, text messaging, social networks, e-mails, digital cameras, videos, web-cams, websites, forums and blogs. Below is an outline of rules and guidance. For further detail, see the ECM Academy Trust Social Media Policy.

When using digital communications, staff and volunteers should:

- only make contact with children and young people for professional reasons and in accordance with the policies and professional guidance of the school.
- not share any personal information with a child or young person e.g. should not give their personal contact details to children and young people including e-mail, home or mobile telephone numbers.
- not request, or respond to, any personal information from the child/young person, other than that which might be appropriate as part of their professional role, or if the child is at immediate risk of harm.

- not send or accept a friend request from the child/young person on social networks.
- be aware of and use the appropriate reporting routes available to them if they suspect any of their personal details have been compromised.
- ensure that all communications are transparent and open to scrutiny.
- be careful in their communications with children so as to avoid any possible misinterpretation.
- ensure that, if they have a personal social networking profile, details are not shared with children and young people in their care (making every effort to keep personal and professional online lives separate).
- not post information online that could bring the school into disrepute.
- be aware of the sanctions that may be applied for breaches of policy related to professional conduct.

#### **Responsibilities of the Child Protection Officer**

- To understand the issues surrounding the sharing of personal or sensitive information.
- To understand the dangers regarding access to inappropriate online contact with adults and strangers.
- To be aware of potential or actual incidents involving grooming of young children.
- To be aware of and understand cyber bullying and the use of social media for this purpose.

#### **Responsibilities of Pupils**

Below is an outline of rules and guidance. For further detail, see the ECM Academy Trust Social Media Policy.

- To read, understand and adhere to the school pupil Acceptable Use Policy and any policies linked to home learning (where appropriate).
- To help and support the school in the creation of e-Safeguarding policies and practices and to adhere to any policies and practices the school creates.
- To know and understand school policies on the use of mobile phones, digital cameras and handheld devices.
- To know and understand school policies on the taking and use of mobile phones in school.
- To know and understand school policies regarding cyber bullying.
- To take responsibility for learning about the benefits and risks of using the internet and other technologies, both in school and at home.
- To be fully aware of research skills and of legal issues relating to electronic content such as copyright laws.

- To take responsibility for each other's safe and responsible use of technology in school and at home, including judging the risks posed by the personal technology owned and used outside school.
- To ensure they respect the feelings, rights, values and intellectual property of others in their use of technology in school and at home.
- To understand what action they should take if they feel worried, uncomfortable, vulnerable or at risk while using technology in school and at home, or if they know of someone who this is happening to.
- To understand the importance of reporting abuse, misuse or access to inappropriate materials and to be fully aware of the incident-reporting mechanisms that exists within school.
- To discuss e-Safeguarding issues with family and friends in an open and honest way.

#### **Responsibilities of Parents / Carers**

Below is an outline of rules and guidance. For further detail, see the ECM Academy Trust Social Media Policy.

- To help and support the school in promoting e-Safeguarding.
- To read, understand and promote the school pupil Acceptable Use Policy with their children.
- To take responsibility for learning about the benefits and risks of using the internet and other technologies that their children use in school and at home.
- To take responsibility for their own awareness and learning in relation to the opportunities and risks posed by new and emerging technologies.
- To discuss e-Safeguarding concerns with their children, show an interest in how they are using technology and encourage them to behave safely and responsibly when using technology.
- To model safe and responsible behaviours in their own use of technology
- To consult with the school if they have any concerns about their children's use of technology.
- To agree to and sign the home-school agreement which clearly sets out the use of photographic and video images outside of school.
- To sign a home-school agreement containing the following statements:
  - We will support the school approach to online safety and not deliberately upload or add any images, sounds or text that could upset or offend any member of the school community.
  - We will support the school's stance on the use of ICT and ICT equipment.
- Images taken of pupils at school events will be for personal use only and not uploaded or shared via the internet.
- Parents may take photographs at school events. However, they must ensure that any images or videos taken involving children other than their own are for

personal use and will not be published on the internet including social networking sites.

- Parents and carers are asked to read through and sign acceptable use agreements on behalf of their children on admission to school (see appendix).
- Parents and carers are required to give written consent for the use of any images of their children in a variety of different circumstances (see appendix).

#### **Responsibilities of the Governing Body**

- To read, understand, contribute to and help promote the school's e-Safeguarding policies and guidance.
- To develop an overview of the benefits and risks of the internet and common technologies used by pupils.
- To develop an overview of how the school ICT infrastructure provides safe access to the internet.
- To develop an overview of how the school encourages pupils to adopt safe and responsible behaviours in their use of technology in and out of school.
- To support the work of the e-Safeguarding group in promoting and ensuring safe and responsible use of technology in and out of school, including encouraging parents to become engaged in e-Safeguarding activities.
- To ensure appropriate funding and resources are available for the school to implement its e-Safeguarding strategy.

#### The role of the e-Safety Governor includes the following:

- regular meetings with the e-Safety Co-ordinator
- regular monitoring of e-Safety incident logs
- reporting to Governors meeting

#### Responsibilities of Other Community / External Users

Community Users who access school ICT systems / website / VLE as part of the Extended School provision will be expected to sign a Community User AUP before being provided with access to school systems.

- The school will liaise with local organisations to establish a common approach to e-Safeguarding and the safe use of technologies.
- The school will be sensitive and show empathy to internet-related issues experienced by pupils out of school, e.g. social networking sites, and offer appropriate advice where appropriate.
- Any external organisations will sign an Acceptable Use Policy prior to using any equipment or the internet within school.

- The school will provide an Acceptable Use Policy for any guest who needs to access the school computer system or internet on school grounds.
- The school will ensure that appropriate levels of supervision exist when external
  organisations make use of the internet and ICT equipment within school and that
  the account that they use to log on to the school ICT system will give them limited
  access and no access to personal files, data etc.

## 4. Implementation: Organisation/Planning/Inclusion

#### **Communication of the Policy**

• High View's Senior Leadership Team, along with the e-Safety co-ordinator, will be responsible for ensuring all members of school staff and pupils are aware of the existence and contents of the school e-Safeguarding policy that applies to them and the use of any new technology within school.

• The e-Safeguarding policy will be provided to and discussed with all members of staff formally.

• All amendments will be published and awareness sessions will be held for all affected members of the school community.

• Any relevant amendments will be discussed by the School Council to ensure the language and vocabulary is appropriate and understandable for the policy's intended audience.

• An e-Safeguarding or e-Safety module will be included in the PSHE, Citizenship and/or ICT curricula, covering and detailing amendments to the e-Safeguarding policy, particularly focussing on the Acceptable Use Policy, in order to introduce it to all of the pupils in school.

• An e-Safeguarding or e-Safety training programme will be established across the school to include a regular review of the e-Safeguarding policy.

• Pertinent points from the school e-Safeguarding policy will be reinforced across the curriculum and across all subject areas when using ICT equipment within school.

• The key messages contained within the e-Safeguarding policy will be reflected and consistent within all acceptable use policies in place within school.

• We endeavour to embed e-Safeguarding messages across the curriculum whenever the internet or related technologies are used.

#### Education

#### Pupils

Whilst regulation and technical solutions are very important, their use must be balanced by educating pupils to take a responsible approach. The education of pupils in e-Safety is therefore an essential part of the school's e-Safety provision. Children and young people need the help and support of the school to recognise and avoid e-Safety risks and build their resilience.

E-Safety education will be provided in the following ways:

- We will provide a series of specific e-Safeguarding-related lessons in every year group as part of the PSHE curriculum, as well as e-Safeguarding specific lessons when necessary within a specific class in order to address any issues that have arisen. Where appropriate, messages around e-Safety will children will also be focussed on current issues from the most recent KCSIE document (e.g. PREVENT, County Lines and Peer-on-Peer abuse).
- We will celebrate and promote e-Safeguarding through a planned programme of assemblies and whole-school activities, including promoting Safer Internet Day each year.
- We will discuss, remind or raise relevant e-Safeguarding messages with pupils
  routinely wherever suitable opportunities arise during all lessons; including the
  need to protect personal information, consider the consequences their actions
  may have on others, the need to check the accuracy and validity of information
  they use and the need to respect and acknowledge ownership of digital materials.
- Any internet use will be carefully planned to ensure that it is age appropriate and supports the learning objectives for specific curriculum areas.
- Pupils will be taught how to use a range of age-appropriate online tools in a safe and effective way.
- We will remind pupils about their responsibilities through an end-user Acceptable Use Policy, which will be displayed throughout the school.
- Staff will model safe and responsible behaviour in their own use of technology during lessons.
- We will teach pupils how to search for information and to evaluate the content of websites for accuracy when using them in any curriculum area.
- When searching the internet for information, pupils will be guided to use ageappropriate search engines. All use will be monitored and pupils will be reminded of what to do if they come across unsuitable content.
- All pupils will be taught in an age-appropriate way about copyright in relation to online resources and will be taught to understand about ownership and the importance of respecting and acknowledging copyright of materials found on the internet.
- Pupils will be taught about the impact of cyber bullying and know how to seek help if they are affected by any form of online bullying.

- Pupils will be taught about the impact of sexting and how to seek help if they are affecting by any form of this.
- Pupils will be made aware of where to seek advice or help if they experience problems when using the internet and related technologies (i.e. parent or carer, teacher or trusted staff member, or an organisation such as Childline or the CEOP report abuse button).

#### All Staff (including Governors)

It is essential that all staff receive e-Safety training and understand their responsibilities, as outlined in this policy. Training will be offered as follows:

- Relevant e-Safety training will be made available to staff.
- An audit of the e-Safety training needs of all staff will be carried out when necessary.
- All new staff will receive e-Safety training as part of their induction programme, ensuring that they fully understand the school e-Safety policy and Acceptable Use Policies.
- This e-Safeguarding policy and its updates will be presented to and discussed by staff in staff / team meetings.
- The e-Safety Co-ordinator (or other nominated person) will provide advice / guidance / training as required to individuals as required.

#### Parents / Carers

Parents / carers play a crucial role in ensuring that their children understand the need to use the internet / mobile devices in an appropriate way and in promoting the positive use of the internet and social media. Research shows that many parents and carers do not fully understand the issues and are less experienced in the use of ICT than their children. The school will therefore take every opportunity to help parents understand these issues through:

- parents' evenings
- newsletters
- letters
- leaflets
- website
- information about national / local e-Safety campaigns / literature
- Class Dojo

#### Use of digital and video images

The development of digital imaging technologies has created significant benefits to learning, allowing staff and pupils instant use of images that they have recorded themselves or downloaded from the internet. However, staff and pupils need to be aware of the risks associated with sharing images and with posting digital images on the internet. Those images may remain available on the internet forever and may cause harm or embarrassment to individuals in the short or longer term. There are many reported incidents of employers carrying out internet searches for information about potential and existing employees.

The school will inform and educate users about these risks and will implement policies to reduce the likelihood of the potential for harm:

- When using digital images, staff should inform and educate pupils about the risks associated with the taking, use, sharing, publication and distribution of images. In particular they should recognise the risks attached to publishing their own images on the internet (e.g. on social networking sites).
- Staff are allowed to take digital / video images to support educational aims, but must follow school policies concerning the sharing, distribution and publication of those images. Those images should only be taken on school equipment. If personal equipment is used, photographs must be deleted from it before it leaves the school premises.
- Care should be taken when taking digital / video images that pupils are appropriately dressed and are not participating in activities that might bring the individuals or the school into disrepute.
- Pupils must not take, use, share, publish or distribute images of others without their permission.
- Photographs published publicly on the website, or elsewhere, that include pupils, will be selected carefully and will comply with good practice guidance on the use of such images.
- Pupils' full names will not be used anywhere on a website or blog, and no names will be used in association with photographs of children that include their face / make them identifiable (first names can be used with work).
- Written permission from parents or carers will be obtained before photographs of pupils are published on the school website etc.
- When searching for images, video or sound clips, pupils will be taught about copyright and acknowledging ownership.

#### Managing ICT systems and access

- The school will be responsible for ensuring that access to the ICT systems is as safe and secure as reasonably possible.
- All access to school ICT systems should be based upon a 'least privilege' approach.
- Servers and other key hardware or infrastructure will be located securely with only appropriate staff permitted access.
- Servers, workstations and other hardware and software will be kept updated as appropriate.
- Virus protection is installed on all appropriate hardware, and will be kept active and up to date.
- The school will agree which users should and should not have internet access and the appropriate level of access and supervision they should receive.
- Members of staff will access the internet using an individual ID and password, which they will keep secure. They will ensure that they log out after each session and not allow pupils to access the internet through their ID and password. They will abide by the school AUP at all times.

#### Filtering internet access

- The school uses a filtered internet service. The filtering system is provided by Lightspeed Rocket.
- The school will always be proactive regarding the nature of content which can be viewed through the school's internet provision.
- The school will have a clearly defined procedure for reporting breaches of filtering. All staff and pupils will be aware of this procedure by reading and signing the Acceptable Use Policy and by attending the appropriate awareness training.
- If users discover a website with inappropriate content, this should be reported to a member of staff who will inform the e-Safeguarding Co-ordinator. All incidents should be documented.
- If users discover a website with potentially illegal content, this should be reported immediately to the e-Safeguarding Co-ordinator. The school will report such incidents to appropriate agencies including the filtering provider, the local authority, CEOP (Child Exploitation and Online Protection Centre) or the IWF (Internet Watch Foundation).
- The school will regularly review the filtering product for its effectiveness.
- The school filtering system will block all sites on the Internet Watch Foundation list and this will be updated daily.
- Any amendments to the school filtering policy or block-and-allow lists will be checked and assessed prior to being released or blocked.
- Pupils will be taught to assess content as their internet usage skills develop.
- Pupils will use age-appropriate tools to research internet content.

 The evaluation of online content materials is a part of teaching and learning in every subject and will be viewed as a whole-school requirement across the curriculum.

#### Passwords

- A secure and robust username and password convention exists for all system access (e-mail, network access, school management information system).
- Pupils will have a generic 'pupil' logon to all school ICT equipment.
- All staff will have a unique, individually-named user account and password for access to ICT equipment and information systems available within school.
- All information systems require end users to change their password at first log on.
- Staff users will be prompted to change their passwords at prearranged intervals (every 3 months) or at any time that they feel their password may have been compromised.
- Staff should change their passwords whenever there is any indication of possible system or password compromise
- All staff and pupils have a responsibility for the security of their username and password. Users must not allow other users to access the systems using their log on details and must immediately report any suspicion or evidence that there has been a breach of security.
- All staff and pupils will have appropriate awareness training on protecting access to their personal username and passwords for ICT access.
- All staff and pupils will sign an Acceptable Use Policy prior to being given access to ICT systems which clearly sets out appropriate behaviour for protecting access to username and passwords, for example.
- System passwords will not be written down.
- Staff will only disclose their personal password to authorised ICT support staff when necessary, and never to anyone else. Ensure that all personal passwords that have been disclosed are changed as soon as possible.
- Users will always use their own personal passwords to access computer based services; never share these with other users.
- Staff will make sure they enter their personal passwords each time they logon. They will not include passwords in any automated logon procedures.
- Staff will never save system-based usernames and passwords (i.e. school e-mail) within an internet browser.
- All access to school information assets will be controlled via username and password.
- No user should be able to access another user's files unless delegated permission has been granted.
- Access to personal data is securely controlled in line with the school's personal data policy.

- The school maintains a log of all accesses by users and of their activities while using the system.
- Passwords must contain a minimum of eight characters and be difficult to guess.
- Users should create different passwords for different accounts and applications.
- Users should use numbers, letters and, where possible, special characters in their passwords (! @ # \$ % \* () + = , < > : : " '): the more randomly they are placed, the more secure they are.

#### Management of assets

- Details of all school-owned hardware will be recorded in a hardware inventory.
- Details of all school-owned software will be recorded in a software inventory.
- All redundant ICT equipment will be disposed of through an authorised agency. This will include a written receipt for the item including an acceptance of responsibility for the destruction of any personal data.
- All redundant ICT equipment that may have held personal data will have the storage media overwritten multiple times to ensure the data is irretrievably destroyed. Alternatively, if the storage media has failed, it will be physically destroyed. The school will only use authorised companies who will supply a written guarantee that this will happen.
- Disposal of any ICT equipment will conform to The Waste Electrical and Electronic Equipment Regulations 2006 and/or The Waste Electrical and Electronic Equipment (Amendment) Regulations 2007.

#### **Data Protection**

#### **Personal Data**

Personal data will be recorded, processed, transferred and made available according to the General Data Protection Regulations (GDPR) which replaced the Data Protection Act on 25th May 2018. The school's GDPR Policy provides detailed information regarding the processing of Personal Data. In summary, it states that personal data must be:

- Fairly and lawfully processed
- Processed for limited purposes
- Adequate, relevant and not excessive
- Accurate
- Kept no longer than is necessary
- Processed in accordance with the data subject's rights
- Secure
- Only transferred to others with adequate protection.

Based on this, the school has the following measures in place:

- At all times, we take care to ensure the safekeeping of personal data, minimising the risk of its loss or misuse.
- We use personal data only on secure password protected computers and other devices, ensuring that they are properly logged-off at the end of any session in which they are using personal data or their computer is locked when left unattended.
- Certain members of staff have all data on their portable devices encrypted, where it is necessary that they have personal data saved on the said device.
- We transfer data using encryption and secure password protected devices.
- NO personal data is stored on portable devices that are taken off site. It should be stored on the school's network server and only accessed on site or via the VPN.
- The school has established an information-handling procedure and assessed the risks involved with handling and controlling access to all levels of information within school.
- The school has deployed appropriate technical controls to minimise the risk of data loss or breaches.
- All access to personal or sensitive information owned by the school is controlled appropriately through technical and non-technical access controls.
- Users are vigilant when accessing sensitive or personal information on screen to ensure that no one else, who may be unauthorised, can read the information.
- All access to information systems should be controlled via a suitably complex password.
- Any access to personal and sensitive information should be assessed and granted by the SIRO.
- All access to the school information management system will be on a need-toknow or least privilege basis. All access should be granted through the SIRO.
- All information on school servers is accessed through a controlled mechanism, with file permissions allocated and assessed on a need to know/ least privilege basis. All access should be granted through the schools ICT network manager.
- Staff and pupils must not leave personal and sensitive printed documents on printers within public areas of the school.
- All communications involving personal or sensitive information (email, fax or post) should be appropriately secured, using 7-Zip where appropriate.

All devices taken off site, e.g. laptops, tablets, removable media or phones, will be secured in accordance with the school's information-handling procedures and, for example, not left in cars or insecure locations.

#### Secure Transfer Process

If you are transmitting sensitive information or personal data e.g. by email or fax it must be transferred by a secure method so it is protected from unauthorised access (7-Zip)

#### E-mail

- Staff will never use public or personal email accounts for sending and receiving sensitive or personal data.
- Staff will not include personal or sensitive information within the email itself, as the information sent should be by a secure method. This can be done by creating a document (e.g. Word document) and then encrypting the document and sending it as an attachment with the email.
- Encryption makes a file non readable to anyone who does not have the password to open it. Therefore, it reduces the risk of unauthorised people having access to the information and protects staff from breaching the law.

#### FAX

- Fax machines will be situated within controlled areas of the school.
- All sensitive information or personal data sent by email or fax will be transferred using a secure method.

## **Communication Technologies**

	Staff & ot	her adults			Pupils			
Communication Technologies	Allowed	Allowed at certain times	Allowed for selected staff	Not allowed	Allowed	Allowed at certain times	Allowed with staff permission	Not allowed
Mobile phones may be brought to school	*						Y5/Y6 only with parental and pupil agreement signed.	
Use of mobile phones in lessons				*				*
Use of mobile phones in social time	*							*
Taking photos on mobile phones		* Must be deleted from device before it leaves school premises. Permission must be granted from SLT.						*
Taking photos on personal cameras		* Must be deleted from device before it leaves school premises. Permission must be granted from SLT.						*
Use of hand held devices e.g. PDAs, PSPs	*					*		
Use of personal email addresses in school, or on school network	*							*
Use of school email for personal emails				*				*
Use of chat rooms / facilities		* <sub>Not</sub>						*

		during lessons.			
Use of instant messaging		*Not during lessons.			*
Use of social networking sites		*Not during lessons.			*
Use of blogs	*			*	

When using communication technologies the school considers the following as good practice:

- The official school email service may be regarded as safe and secure and is monitored. Staff and pupils should therefore use only the school email service to communicate with others when in school, or on school systems (e.g. by remote access).
- Users need to be aware that email communications may be monitored.
- Users must immediately report, to the nominated person, in accordance with the school policy, the receipt of any email that makes them feel uncomfortable, is offensive, threatening or bullying in nature and must not respond to any such email.
- Any digital communication between staff and pupils or parents / carers (email, chat, VLE etc.) must be professional in tone and content.

## Unsuitable / inappropriate activities

User Actions		Acceptable	Acceptable at certain times	Acceptable for certain users	Unacceptable	Unacceptable and illegal
Users shall not visit	child sexual abuse images					~
Internet sites, make, post, download,	promotion or conduct of illegal acts, e.g. under the child protection, obscenity, computer misuse and fraud legislation					~
upload, data transfer, communicate or pass on, material, remarks,	adult material that potentially breaches the Obscene Publications Act in the UK					~
proposals or comments that	criminally racist material in UK					~
contain or relate to:	pornography				~	
	promotion of any kind of discrimination				~	
	promotion of racial or religious hatred				~	
	threatening behaviour, including promotion of physical violence or mental harm				~	
	any other information which may be offensive to colleagues or breaches the integrity of the ethos of the school or brings the school into disrepute				~	
Using school systems to run a				~		
Use systems, applications, we safeguards employed by SWG				~		
	Uploading, downloading or transmitting commercial software or any copyrighted materials belonging to third parties, without the necessary licensing permissions				~	
	dential or proprietary information (e.g. financial / personal buter / network access codes and passwords)				~	
Creating or propagating comp	outer viruses or other harmful files				$\checkmark$	
	antaneous high volume network traffic (downloading / etwork congestion and hinders others in their use of the				~	
On-line gaming (educational)		√				
On-line gaming (non-educatio	nal)		✓ Not in lessons			
On-line gambling		✓ Not in lessons				
On-line shopping / commerce			✓ Not in lessons			

File sharing		✓ Of legal files that do not include personal data.		
Use of social networking sites		✓ Not in lessons		
Use of video broadcasting e.g. YouTube	✓ Appropriate content only			

#### Responding to incidents of misuse

It is hoped that all members of the school community will be responsible users of ICT, who understand and follow this policy. However, there may be times when infringements of the policy could take place, through careless or irresponsible or, very rarely, through deliberate misuse. Listed below are the responses that will be made to any apparent or actual incidents of misuse:

If any apparent or actual misuse appears to involve illegal activity e.g.:

- child sexual abuse images
- adult material which potentially breaches the Obscene Publications Act
- criminally racist material
- other criminal conduct, activity or materials

the SSCB flow chart will be consulted and actions followed in line with the flow chart.

If members of staff suspect that misuse might have taken place, but that the misuse is not illegal it is essential that correct procedures are used to investigate, preserve evidence and protect those carrying out the investigation.

It is more likely that the school will need to deal with incidents that involve inappropriate rather than illegal misuse. It is important that any incidents are dealt with as soon as possible in a proportionate manner, and that members of the school community are aware that incidents have been dealt with. It is intended that incidents of misuse will be dealt with through normal behaviour / disciplinary procedures as follows:

## Pupils

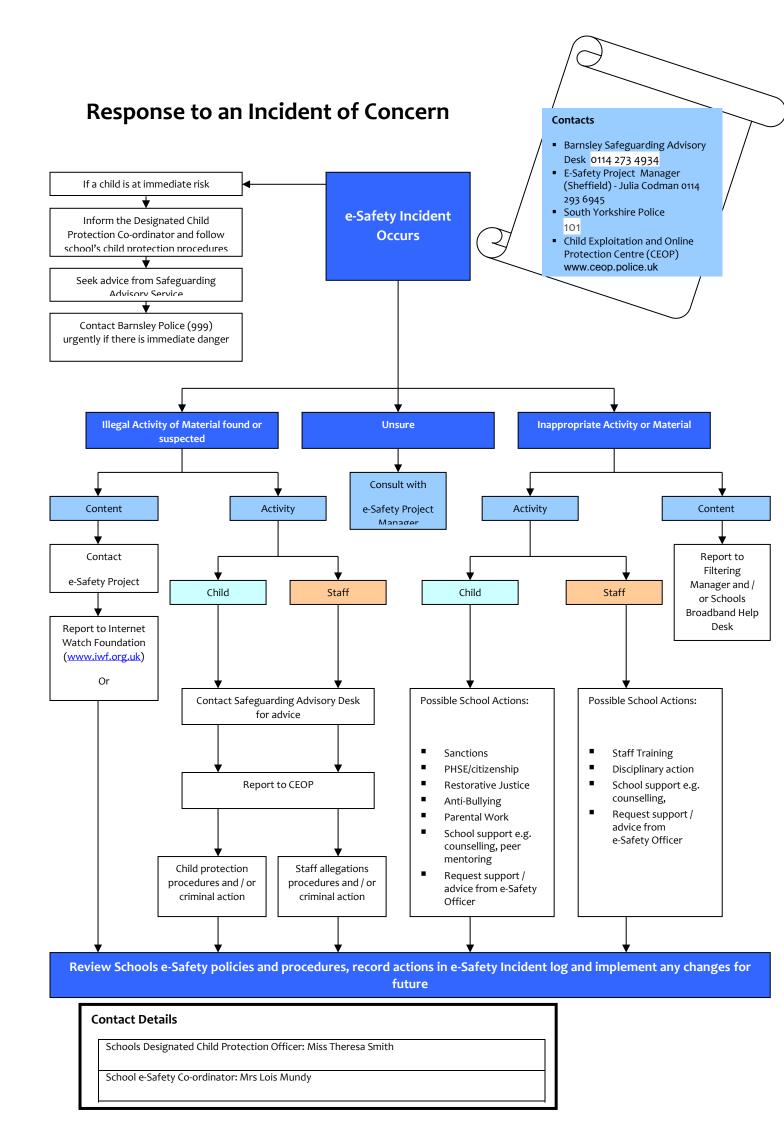
## Actions / Sanctions

Please note that actions / sanctions are on a sliding scale, depending on the seriousness on the content and whether it is a first or repeat offence. Incidents:	Refer to class teacher / tutor	Refer to Head of Department / Head of Year / other	Refer to Headteacher	Refer to Police	Refer to technical support staff for action re filtering / security etc.	Inform parents / carers	Removal of network / internet access rights	Warning	Further sanction e.g. detention / exclusion
Deliberately accessing or trying to access material that could be considered illegal (see list in earlier section on unsuitable / inappropriate activities).	~	✓	~	~	~	~	~		~
Unauthorised use of non-educational sites during lessons	~	✓			~		~	~	
Unauthorised use of mobile phone / digital camera / other handheld device	~	~				~			✓ No longer allowed phone in school
Unauthorised use of social networking / instant messaging / personal email	~	~			✓		~	~	
Unauthorised downloading or uploading of files	~	✓	~		~	~	~	~	
Allowing others to access school network by sharing username and passwords	~	✓			~		~		
Attempting to access or accessing the school network, using another student's / pupil's account	~	~			~	~	~		
Attempting to access or accessing the school network, using the account of a member of staff	~	~	~		~	~	~		~
Corrupting or destroying the data of other users	~	~	~		~	~	~		~
Sending an email, text or instant message that is regarded as offensive, harassment or of a bullying nature (including sexting)	~	~	~	~	~	~	~		~
Continued infringements of the above, following previous warnings or sanctions	~	~	~	~	~	~	~		~
Actions which could bring the school into disrepute or breach the integrity of the ethos of the school	~	~	~		~	~			~
Using proxy sites or other means to subvert the school's filtering system	~	✓	~		~	~	~		~
Accidentally accessing offensive or pornographic material and failing to report the incident	~	✓	~		~	~		~	
Deliberately accessing or trying to access offensive or pornographic material	~	~	~		~	~	~		~
Receipt or transmission of material that infringes the copyright of another person or infringes the Data Protection Act	~	~	~		~			~	

#### Staff

## Actions / Sanctions

		13 / Jai							
Please note that actions / sanctions are on a sliding scale, depending on the seriousness on the content and whether it is a first or repeat offence. Incidents:	Refer to line manager	Refer to Headteacher	Refer to Local Authority / HR	Refer to Police	Refer to Technical Support Staff for action re filtering etc.	Warning	Suspension	Disciplinary action	
Deliberately accessing or trying to access material that could be considered illegal (see list in earlier section on unsuitable / inappropriate activities).		~	~	~	~		~	~	
Excessive or inappropriate personal use of the internet / social networking sites / instant messaging / personal email		~			~	~		~	
Unauthorised downloading or uploading of files		~			~	~			
Allowing others to access school network by sharing username and passwords or attempting to access or accessing the school network, using another person's account		~			~	~		~	
Careless use of personal data e.g. holding or transferring data in an insecure manner		~			~	✓		~	
Deliberate actions to breach data protection or network security rules		~			~	~		~	
Corrupting or destroying the data of other users or causing deliberate damage to hardware or software		~			~	~		~	
Sending an email, text or instant message that is regarded as offensive, harassment or of a bullying nature		~			~	~	~	~	
Using personal email / social networking / instant messaging / text messaging to carrying out digital communications with pupils		~			~	~		~	
Using personal email / social networking / instant messaging / text messaging to carrying out digital communications with parents in an unprofessional manner and bringing the school into disrepute		~			~	~		~	
Actions which could compromise the staff member's professional standing		~				~			
Actions which could bring the school into disrepute or breach the integrity of the ethos of the school		~				~		~	
Using proxy sites or other means to subvert the school's filtering system		~			~	~			
Accidentally accessing offensive or pornographic material and failing to report the incident		~			~	~		~	
Deliberately accessing or trying to access offensive or pornographic material		~			~		~	~	
Breaching copyright or licensing regulations						~			
Continued infringements of the above, following previous warnings or sanctions								~	



## 5. Impact: Monitoring Arrangements

#### Schedule for Development / Monitoring / Review

Because of the regular updates of the policy there may be many versions created, each version will be stored for audit purposes.

Title	E-Safeguarding Policy
Version	1.1
Date	26/2/21
Author	L. Mundy
This e-Safeguarding policy was approved by the Governing Body on:	
Monitoring will take place at regular intervals (at least annually):	Annually
The Governing Body will receive a report on the implementation of the policy including anonymous details of any e-Safeguarding incidents at regular intervals:	Annually
The Policy will be reviewed annually, or more regularly in the light of any significant new developments in the use of the technologies, new threats to e-Safety or incidents that have taken place. The next anticipated review date will be:	February 2022
Should serious e-Safeguarding incidents take place, the following external persons / agencies should be informed:	LA ICT Manager, LA Safeguarding Officer, Police Commissioner's Office, CEOP.

The school will monitor the impact of the policy using:

- Logs of reported incidents
- Internal monitoring data for network activity
- Surveys / questionnaires of
  - pupils
  - parents / carers
  - staff

All staff and members of the school community will be informed of any relevant amendments to the policy.

## 6. Links to other policies

- ECM Information Security and IT Usage
- ECM Social Media Policy
- Remote Learning Policy
- ICT and Computing Policy
- Safeguarding Policy
- Zoom Policy



**Digital Images Consent Form** 

## Using images of children in High View Primary Learning Centre

#### Name of the child's parent / carer:

#### Name of child:

#### Class:

Occasionally, we may take photographs of the children at our school. We use photographs as evidence of learning, part of observations and development records (learning journeys). We may also use these images in our prospectus or in other printed publications that we produce, as well as on our website. We may also make video/DVD recordings for monitoring events or other educational use.

In the event of our school being visited by the media who may take photographs or film footage of an event, children and young people may appear in these images, which may appear in local or national newspapers, or on televised news programmes, no personal details to identify a child will be provided with the images.

Photographs published on public websites will not have any personal details published with them that could be used to identify a child.

To comply with the Data Protection Act 1998 (and the new GDPR rules), we need your permission before we can photograph or make any recordings of your child. Please answer questions 1 to 5 below, then sign and date the form where shown.

#### Please return the completed form to the setting as soon as possible.

- 1) May we use your child's photograph on displays in school, including in places that may be seen by visitors? Yes/No
- 2) May we use your child's photograph in our prospectus and other printed publications for promotional purposes? Yes/No

3)	May we put your child's image on our website?	Yes/No
4)	May we record your child's image on video/DVD?	Yes/No
5)	Are you happy for your child to appear in the media?	Yes/No
5)	May we use your child's image in our school newsletter?	Yes/No

Please note that websites can be viewed throughout the world and not just in the United Kingdom where UK law applies.

#### I have read and understood the conditions of use.

Parent's or guardian's signature:

Name (in block capitals):

Date

If circumstances change that could impact on your child's safety and security, please inform the school immediately.